



Note : This document has been translated from the Japanese original for reference purposes only. In the event of any discrepancy between this translated document and the Japanese original, the original shall prevail.

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Stock Code: 5947
(Prime Section of the Tokyo Stock Exchange, and Premiere Section of Nagoya Stock Exchange)
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Notice Concerning Discontinuing Use of, and Free Inspection and Repair Program for Bathroom Heater/Dryers

It has come to light that bathroom heater/dryers manufactured more than 10 years ago may, in very rare cases, catch fire due to gradual deterioration of certain components. With the bathroom heater/dryers subject to inspection and repair, lead wires inside the fan motor that circulates warm air in the bathroom may corrode over time, resulting in a short circuit that could cause a fire and damage the product. To address this situation, Rinnai Corporation has decided to implement an inspection and repair program at no charge to users of these products.

For more information about the bathroom heater/dryers subject to inspection and repair and Rinnai's response, please go the following website (Japanese only).

<https://www.rinnai.co.jp/safety/safety/2025/0415/>

We sincerely apologize to our customers, shareholders, investors and other stakeholders for any inconvenience related to this situation.

Costs associated with this inspection and repair program will be booked as operating expenses in our business results for the fiscal year ended March 31, 2025. The impact on business results is currently being assessed. We plan to announce financial results for this recently completed fiscal year on May 9, 2025.

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