

Business Outlook

Promoting Our Medium-Term Business Plan, "Evolution and Succession 2017"

Changing Business Conditions

Japan

- * Change in distribution structure due to deregulation of electricity and gas markets; expanding business opportunities
- * Progress in total management of energy generation and energy consumption
- * Number of households to decline after peaking in 2019; demand for conventional-style housing to shrink

Overseas (advanced nations)

- * Acceleration of environmental measures; rising consumer awareness about the environment and saving energy
- * Diversification of energy; advances in environmental supply chain management

Overseas (emerging nations)

- * Increasing demand for household equipment and appliances due to rising incomes
- * More and more households using heating appliances due to expanding energy infrastructure



Promoting Medium-Term Business Plan

2015 ~ 2017 Medium-Term Business Plan, "Evolution and Succession 2017"

Challenges for evolution

- 1 Respond to changing environment
- 2 Pursue core priorities aimed at evolution
- 3 Reform business model

Stages of business model evolution

Target advances in system-based products

Form global technical alliances

Strengthen non-gas appliances

Tap new fields in living-related areas

Succession of Rinnai Spirit

- 1 Commitment to "heat and lifestyles"
- 2 "Quality is our destiny"
- **3** Contribute to local communities

- Use heat to provide exceptional living scenarios that are comfortable, safe, and environmentally friendly
- Pursue core technologies and manufacturing processes that highlight commitment to quality
- Forge close regional ties through local production and sales, especially for Rinnai Group members

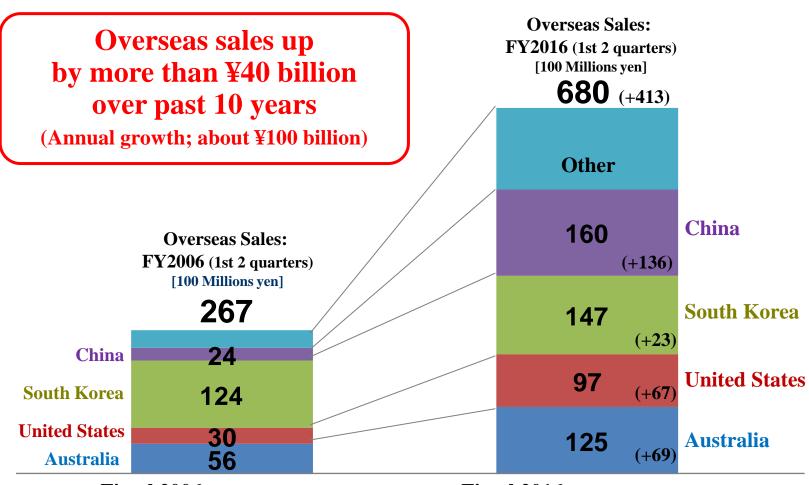
Make major advances toward 2020 (Rinnai's centenary year) as a comprehensive manufacturer of heat and energy appliances

Medium-Term Business Plan (April 2015-March 2018) 3

| 《Consolidated》 | | Actual | Medium-Term Business Plan "Evolution and Succession 2017" | | | | |
|-----------------------|------------------------|-------------|---|-----------------------|-----------------------|---------------------------|----------------|
| [Billions of Yen] | | Fiscal 2015 | Fiscal 2016 Target | Fiscal 2017 Target | Fiscal 2018 Target | Comparison to Fiscal 2015 | YOY Changes |
| Net Sales | | 295.0 | 318.0 | 337.0 | 350.0 | 118.6% | 55.0 |
| Breakdown | Domestic | 167.8 | 175.0 | 182.0 | 182.0 | 108.5% | 14.2 |
| | Overseas | 127.2 | 143.0 | 155.0 | 168.0 | 132.1% | 40.8 |
| | (Overseas sales ratio) | 43.1% | 45.0% | 46.0% | 48.0% | _ | 4.9p |
| Operating Income | | 30.7 | 34.0 | 37.0 | 39.0 | 126.7% | 8.3 |
| Operating Margin | | 10.4% | 10.7% | 11.0% | 11.1% | _ | 0.7p |



*Overseas sales excluded the intersegment-sales.



Fiscal 2006 (First two quarters)
"Era dominated by South Korea"

Fiscal 2016 (First two quarters)
"Era of four strong nations:
China, South Korea, Australia,
United States"



Third generation $\boxed{\bigcirc}$ ON $\boxed{\bigcirc}$ to be launched in fiscal 2016

April 2015 Single, one-body, heat supply

More energy efficient!

Primary energy efficiency of 138%



More environmentally friendly!

R32 used as refrigerant for heat pump

Easier to install!

Flexible layout possible, including horizontal installation



New lineup based on R32 heat pumps

July 2015 Single, split-system, bath

September 2015 Single, split-system, heat supply

Tank and water heater separated, allowing installation in narrow spaces

October 2015 Double, split-system, heat supply

 N_{ew}

Double hybrid type offering floor heating in addition to existing water heating



Major reduction in floor heating costs

Received Good Design award in fiscal 2016 in recognition of styling and ease of installation



Eco-Jozu Series

Gas water heater with bath-filling system

Gas water heater with heating system

Multi-dwelling buildings

Detached houses (replacement)

Launched; April 2014

Launched; December 2014

Launched; July 2015

RUF-E Series



RUFH-E Series



RDV-E Series



Lightest in industry

27.5 kg

*RUF-E2405AW; as of June 2014; Rinnai estimates

34.0 kg

*RUFH-E2405AW2-3; as of December 2014; Rinnai estimates; when used with standardsize (H 750mm) *Eco Jozu* water heater 31.0 kg

*RVD-E2405AW2-1; as of June 2015; Rinnai estimates



Commercial-Use Gas Water Heaters





Commercial-use gas water heater *Eco-Jozu* RUXC-SE5000MW

-Retail price: ¥550,000 -Launch: April 2016

Reliability

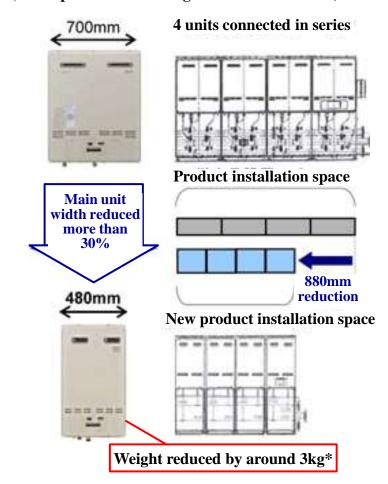
Compatible with 24-hour remote surveillance systems Uses communication lines to monitor water heater's operational status 24 hours a day

Environmental performance

95% heat efficiency highest in industry NOx emission density of 50ppm

Ease of installation

30%+ reduction in width of main unit*
(* Compared with existing RUXC-E5000 series)



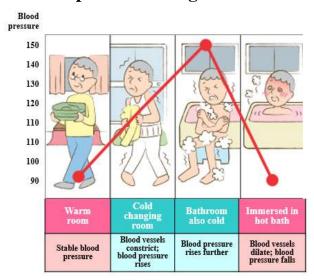


Safe and Comfortable Bathroom Heater/Dryer

Quickly heats bathroom to prevent heat shock

Sudden temperature changes cause heat shock

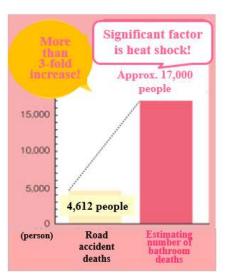
Around 17,000 people per year die from bathroom accidents



Road accidents deaths vs bathroom deaths (2011)

*Source: Tokyo Metropolitan Institute of Gerontology





Post-bath drying prevents bathroom mold and odors



Models with Plasmacluster Ion function also eliminate mold bacteria in the bathroom air.

* The Plasmacluster Ion logo and name (in Japanese and English) are registered trademarks of Sharp Corporation.

Dries clothes properly even on rainy days



Dries clothes in one-quarter of the time (compared with bathrooms heated by electric heaters), and reduces utility cost.

Comfortable bathing with Mist Sauna function



This function wraps your entire body with mist to make you sweat. It also has esthetic and rejuvenation benefits.

"Waterfall" massage for extra relaxation



"Spherical drops" promote fatigue recovery and relaxation (result of research into optimal conditions, such as speed, hot water quantity, and rhythmic feel)





Hayai Kanta-kun RTD-52S Retail price:¥138,000

Reduced household work time

Powerful warm air from gas dries 5kg load in around 52 minutes



* Conditions: 5kg actual load (50% cotton; 50% synthetic fibers); 70% dehydration rate; drum-type washer/dryer used for electric model; LPG used for gas model; Rinnai estimates

Clean drying

Peace of mind even during flower-blooming season and air pollution; Kanta-kun excels all year round



Pollen

PM2.5

Yellow dust

No indoor-drying odors, yet retains same antibacterial benefits as outdoor drying



Built-In Hobs (stovetops)



DELICIA

Bundled with Cocotte Launched: August 21, 2015



GRILLER

Mid-range



LiSSe

Mass market New

Mytone

Launched: August 3, 2015

Special container used in grilling unit



Cocotte Dutch Oven Lighter-weight Cocotte Dutch Oven enables full-scale grilling



Cocotte

Delicious direct-flame grilling;
perfect not only for grilled fish but
also non-fry cooking, meat patties, etc.



Cocotte-cooking recipe book launched September 7 (includes 100 recipes)

Scope of grilling broadened by special container and recipe book



Tabletop Cookers

Tabletop cookers launched with updated design; easier to operate





LAKUCIE Prime

RTS65AWG35R2N-DB -Retail price: \(\frac{\pma}{2}\)128,000

-Launched: August 3, 2015



-Retail price: ¥ 89,800

-Launched: August 3, 2015



Grill function spreads the joy of cooking

- * Auto-grill function for automatic grilling of fish
- * Compatible with Grill Plate (popular with Delicia and Lisse built-on cookers)

Easy to use; designed to blend with kitchen

- * Simple design with flat horizontal surface blends beautifully in kitchen
- * Often-used ignition switch places at top; improved operability with operation button slanted at 30-degree angle

Acclaimed functionality makes cooking and cleaning easier

- * Double-temperature function allows temperature adjustment of both left and right burners (LAKUCIE Prime only)
- * Automatic cooking function allows food to be cooking automatically
- * "Heat Off" function reduces temperature of top plate, making cleaning easier





Japan (investments to expedite advancement of business model)

Manufacturing

Build streamlined production framework for system-based products, centered on *ECO ONE*







Akatsuki Factory

ECO-ONE

Bathroom heater/dryer

- -Construct new wing of Akatsuki Factory
- -Renovate facilities at Oguchi Factory
- -Establishment, reconstruction, etc. of manufacturing affiliate



New building and welfare wing at Rinnai Technica Co., Ltd.

Product development

- -Expand/upgrade R&D facilities
- -Strengthen production technology development system (Develop molds, equipment, new products)

Sales/marketing

- -Expand floor space of sales bases (Hokkaido, Chubu, South Kanto, etc.)
- -Strengthen service system
- -Build new distribution center



Hokkaido branch

Overseas (strategic investments in new growth drivers)

- -Strengthen core bases of global technology network (Australia, South Korea, China, Indonesia, etc.)
- -Reinforce hub bases for tapping new markets (Italy, Middle East, Brazil, etc.)
- -Strengthen sales/production systems in line with growth (United States, Taiwan, New Zealand, Vietnam, etc.)





Performance forecasts and other future-oriented predictions contained in these materials are based on the Company's judgments using available information. Actual results may differ from such forecasts and predictions due to changing future circumstances.